HOSPITALITY SECTOR

Could a job in the hospitality sector be for you?

Do you want to work in a kitchen or serve people food?

Can you...

- Demonstrate personal hygiene?
- Talk to other people?
- Wash dishes?
- Chop vegetables?
- Follow instructions?
- Use money?

Here are some of the jobs you could do

- Shop Assistant
- Customer Service Assistant
- Warehouse Operator
- Barista

CATCOTE ACADEMY

This is Kim

Who was a Steps Student at Catcote Futures

Kim joined Catcote Academy in year 8 when she moved from mainstream school to a special educational needs school.

Kim was introduced to work experience within school from Years 10 to 11.

Kim joined Catcote 6th Form and followed an employability pathway to gain external work experience.

Kim had a variety of work experience placements throughout 6th form including; St Teresa's Primary School, Catcote Vestry café, Catcote Metro (retail shop in the town centre).

Placements began with half a day per week and then increased to three as Kim's confidence grew and she became familiar with working environments.

The skills Kim gained throughout her work experience were invaluable and easily transferable to another type of job.

Kim had always had an interest in working in the catering and hospitality sector.

Her confidence to try an external work placement had grown and she was ready to take the next step in her career journey.

> "The skills Kim gained throughout her work experience were invaluable and easily transferable to another type of job."

McDonald's were approached to see if they were able to support Kim during her journey through employability.

McDonalds supported Kim with a work placement followed by a Supported Internship. Kim worked hard, gathering and developing skills which resulted in gaining permanent employment and becoming a full member of the McDonald team.

Kim really enjoyed working in McDonalds and states 'that she has made lots of new friends and loves working in the dining area, meeting customers and dealing with enquiries'.

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WORD SEARCH

E	S	R	I	S	K	N	I	R	D	T	I	F	G
C	G	U	E	S	T	S	E	M	M	B	E	G	P
O	T	F	R	I	E	N	D	L	Y	N	I	N	E
M	U	F	E	T	W	A	I	T	E	R	R	I	T
M	T	S	I	N	O	I	T	P	E	C	E	R	T
U	D	O	O	F	N	U	E	E	A	E	O	E	U
N	I	T	T	C	P	N	T	K	S	P	E	T	C
I	F	E	H	C	M	E	N	L	S	O	T	A	L
C	M	N	R	O	A	M	T	A	I	S	I	C	E
A	K	R	O	W	M	A	E	T	S	I	L	C	A
T	T	B	O	E	T	E	T	C	T	T	O	I	N
I	E	F	E	V	E	N	T	S	A	I	P	N	E
O	O	H	L	P	U	B	P	V	N	V	D	U	R
N	T	E	T	G	E	H	H	O	T	E	L	E	R

Can you find all of these words?

- ☐ Assistant
- ☐ Receptionist
- ☐ Teamwork
- ☐ Events
- ☐ Menu
- ☐ Drinks
- ☐ Cleaner
- ☐ Pub
- ☐ Polite
- ☐ Chef
- ☐ Guests
- ☐ Waiter
- ☐ Catering
- ☐ Positive
- ☐ Friendly
- ☐ Food
- ☐ Hotel
- ☐ Communication

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E	S	R	I	S	K	N	I	R	D	T	I	F	G
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O	T	F	R	I	E	N	D	L	Y	N	I	N	E
M	U	F	E	T	W	A	I	T	E	R	R	I	T
M	T	S	I	N	O	I	T	P	E	C	E	R	T
U	D	O	O	F	N	U	E	E	A	E	O	E	U
N	I	T	T	C	P	N	T	K	S	P	E	T	C
I	F	E	H	C	M	E	N	L	S	O	T	A	L
C	M	N	R	O	A	M	T	A	I	S	I	C	E
A	K	R	O	W	M	A	E	T	S	I	L	C	A
T	T	B	O	E	T	E	T	C	T	T	O	I	N
I	E	F	E	V	E	N	T	S	A	I	P	N	E
O	O	H	L	P	U	B	P	V	N	V	D	U	R
N	T	E	T	G	E	H	H	O	T	E	L	E	R

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- ☑ Communication

SPOT THE DIFFERENCE

Can you spot the difference?

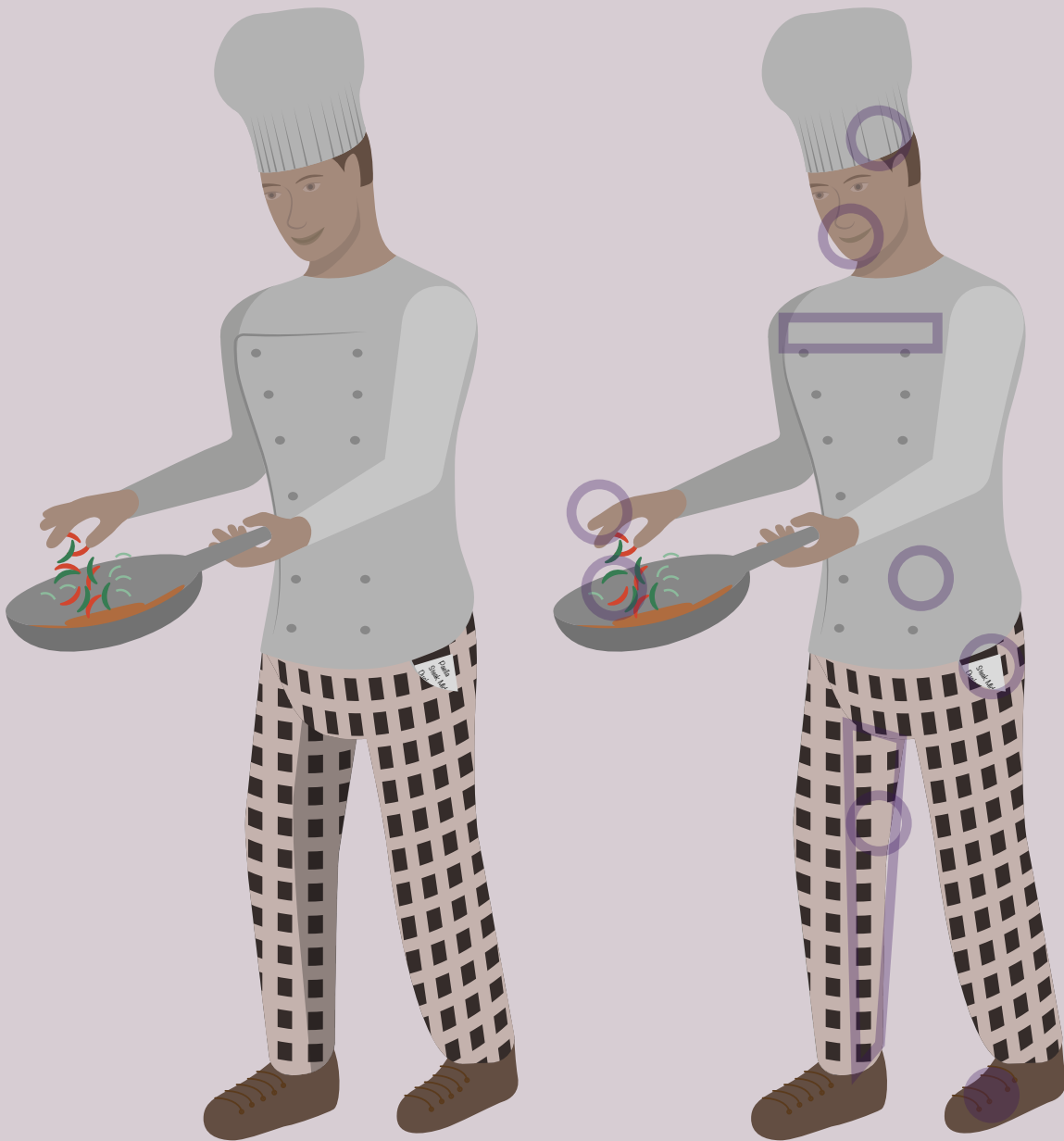**There are 9 differences in total**

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SPOT THE DIFFERENCE

Answer Sheet

There are 9 differences in total

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ROUTES OF PROGRESSION & TRAINING

You can work in a hotel or restaurant or a pub serving at events.

There are a lot of hands-on roles from working in a kitchen to serving customers.

If you like being around people this could be the perfect place for you to work!

You can start at an entry level position and progress through on the job training and hard work.

Here are some of the jobs you could do!

RECEPTIONIST

HOTEL PORTER

Catering Assistant

Coffee Shop Assistant

Waiting Staff

Front of House

EVENTS

CLEANER

SUPPORTED INTERNSHIPS
www.preparingforadulthood.org.uk/downloads/
supported-internships/fact-sheet-supported-
internships.htm

APPRENTICESHIPS & TRAINEESHIPS
www.base-uk.org/supported-apprenticeships
www.gov.uk/apply-apprenticeship
www.gov.uk/find-traineeship

FURTHER EDUCATION
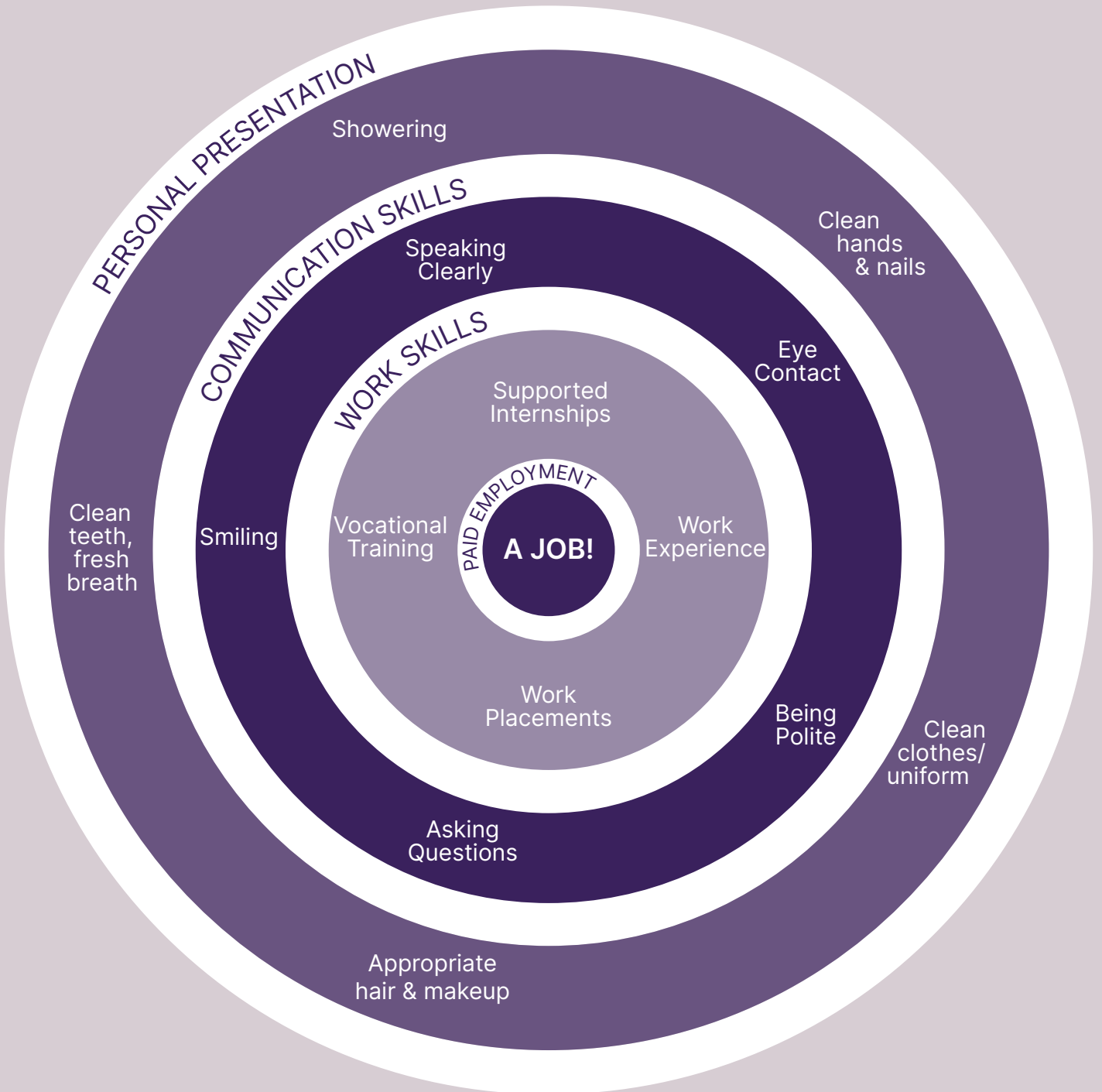www.teesvalleycareers.com/students/
career-pathways/

VOLUNTEERING
https://www.ncvo.org.uk/ncvo-volunteering/
i-want-to-volunteer

EMPLOYMENT
www.gov.uk/benefits-calculators

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WHEEL OF SKILLS

PERSONAL PRESENTATION

COMMUNICATION SKILLS

WORK SKILLS

PAID EMPLOYMENT

Showering

Clean hands & nails

Eye Contact

Supported Internships

Speaking Clearly

A JOB!

Vocational Training

Work Experience

Smiling

Clean teeth, fresh breath

Work Placements

Being Polite

Clean clothes/ uniform

Asking Questions

Appropriate hair & makeup

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WHERE TO FIND LOCAL VACANCIES

You could work for these companies

There were over 1,100 Accommodation and Food Services sector job vacancies advertised online in Tees Valley in 2022
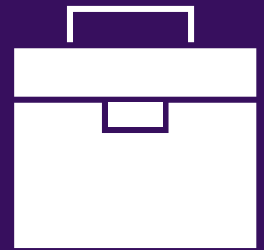
(Source: Lightcast 2022.2)

Average wages per job
£13,415
(Source: EMSI, 2019)

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